



QUALITY POLICY

Phoenix Tapware is dedicated to providing designer tapware, showers and accessory products which meet or exceed industry quality standards. We understand that meeting customer expectations is paramount to the success of our business.

As part of our on-going commitment to our customers, Phoenix Tapware will strive to continually improve our product and work plans. We have undertaken certification to ISO9001 and the WaterMark programs and as a mark of commitment to these objectives we strive to deepen our continuous quality awareness, review and improvements.

Our employees work towards the achievement of this policy and support our on-going compliance to our quality management system.

A handwritten signature in blue ink, appearing to read "Kevin Befgman", written over a horizontal line.

Kevin Befgman
CEO

Dated: 16 Jan - 2024

Quality Policy | Version 4.0
PT-POL-0001

HEAD OFFICE & WAREHOUSE
926 Mountain Highway
Bayswater VIC 3153 Australia
P 03 9780 4200

WA OFFICE & WAREHOUSE
23/10 Geddes Street
Balcatta WA 6021 Australia
P 08 6147 9330

Phoenix Industries Pty Ltd
ABN 48 007 215 876
E sales@phoenixtapware.com.au
W phoenixtapware.com.au